From:

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To:

Microsoft ATR

Date:

11/16/01 11:27pm

Subject:

microsoft anti-trust settlement

I want to state that i think Microsoft is a fine company.

but there software is pushie.for instance, I subscribe to aol.but i just received a msn

disc in the mail.it gave me 3 month free. I thought i would like to see what it was like.

if i liked it, i might consider using msn for my net.once i installed it, it knocked out my

connection to aol.i could not access aol.i think thats wrong, and besides they hurt

themselves.once I saw I could not access aol, which i am paying for.I uninstalled

msn without even trying it .I think they hurt themselves by being pushie. and I dont believe that it should be the only operating system available to the consumer.

and concerning windowsxp I understand that you need to call microsoft for a

to reinstall the program. I think this is terrible, once a person buys the program it

become the purchaser property and the person who owns it should have the

install it as many times as they want to, without having to call microsoft. I think thats

real arrogance and dishonest. I might add I wont be a purchaser of xp. again I want to state that microsoft is a good company, but we are dealing with

their faults and the ways to make it better for the consumer, and not microsoft.

please do not lose sight of this.